

# Non-Pressure Closing Strategies For Startups!



#### About Me

- 18 years of B2B Sales
- Many Mistakes / Few Great Successes
- I will share what works!
- Check out what BIGJUMP does on our website.

www.bigjump.com.au



### Today's Slides

- Go to <u>www.bigjump.com.au</u>
- Click on Resources Section

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#### Today's Presentation

- 1) Misconceptions on Closing
- 2) Changing the paradigm
- 3) Jobs Theory
- 4) Using Customer Timeframes
- 5) Group Exercises
- 6) Examples of Application



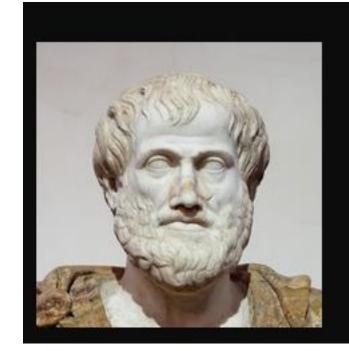
## 1) Misconceptions

- Uncomfortable
- Coercive
- Closing is the final step





#### Use their Reasons!



The fool tells me his reason; the wise man persuades me with my own.

~ Aristotle



#### Understand their Reasons

- Reason for meeting you
- Motivation to solve the problem or opportunity
- "Job" are they looking to hire? (explain shortly)
- Timeframe for realizing the benefits
- Process for making decisions



### Jobs Theory Explained

- Knowing what job the customer is hiring to get done
- Don't think about the product
- Instead focus on the variety of options customers have to hire that job to be done



### Example

• In order to propose to be married, what job would I hire?

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#### Using Customer Timeframes

#### 1. Confirm when they want to realise the benefits

#### 2. Work backwards:

- 1. Confirm price and product
- Sign off on Proposal
- 3. Delivery
- 4. Training and Implementation

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#### Group Exercise

- SAAS product
- Advertising
- Consulting
- Consumer Product (Speakers for iPhone)





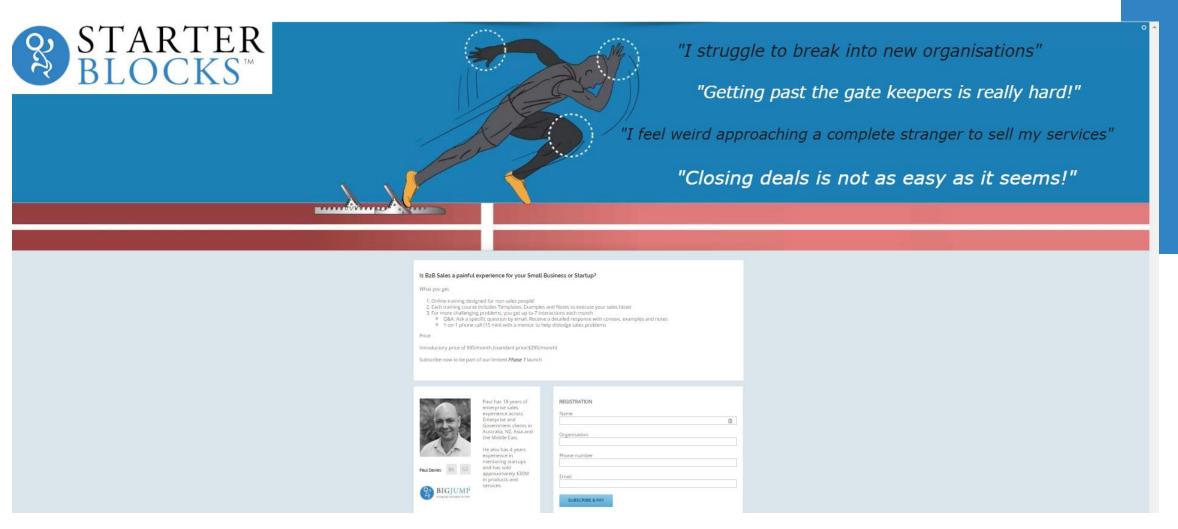
### Next Steps

- Free 15 min phone call
- Help solve your individual closing strategies
- Email: <a href="mailto:paul.davies@bigjump.com.au">paul.davies@bigjump.com.au</a> to book a time

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#### What is BIGJUMP up to?







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